**Restaurant Management System**

**Author (s): \_\_Haseeb, Aiza, Ali\_\_\_\_\_\_\_\_\_\_\_\_\_ Date: \_11 December 2019**

**Version: \_\_\_1.1\_\_\_\_\_\_\_**

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| **USE CASE NAME:** | Update Customer Information | | **USE CASE TYPE** |
| **USE CASE ID:** | 1 | | **Business Requirements: 🗹** |
| **PRIORITY:** | High | |  |
|  | | |  |
| **PRIMARY BUSINESS ACTOR:** | Receptionist | | |
| **OTHER PARTICIPATING ACTORS:** | * NA | | |
| **OTHER INTERESTED STAKEHOLDERS:** | * The customer | | |
| **SHORT DESCRIPTION:** | In this case, the receptionist is able to update any customer information. | | |
| **PRE-CONDITION:** | The receptionist is logged in and the customer is registered. | | |
| **TRIGGER:** | Any need to update information according to new realities. | | |
| **TYPICAL COURSE** | **Actor Action** | **System Response** | |
| **OF EVENTS:** | **Step 1**: | **Step 2**: | |
|  | Receptionist enter customer ID | System acknowledges presence | |
|  | Receptionist updates select information | System confirms update | |
| **ALTERNATE COURSES:** | 1. The customer is not registered already. The receptionist adds the customer with the proper information. | | |
|  | 1. The system malfunctions. Maintenance is called. | | |
| **CONCLUSION:** | The case is concluded when the information is successfully updated. | | |
| **POST-CONDITION:** | The system is updated with the customer’s updated data. | | |
| **BUSINESS RULES:** | NA | | |
| **IMPLEMENTATION CONSTRAINTS AND SPECIFICATIONS:** | Staff can only update one customer’s data at a time. | | |
| **ASSUMPTIONS:** | Staff is available and trained | | |
| **OPEN ISSUES:** | 1. In the case of an outage or a database issue, there could be some work done on a smaller temporary database that has an emergency power source so we are still able to serve patients | | |